



## GREENHILLS COUNTRY CLUB

# GREENHILLS COUNTRY CLUB: PICKLEBALL PLAYERS QUICK FACT SHEET

**WEBSITE:** [www.greenhillslondon.com](http://www.greenhillslondon.com)

**HOW TO BOOK:** Salix is our booking system. Visit <https://auth.salixreservations.com/>. There is also a “Book a Court” quick tab on the top of the Greenhills Website. Only members can access Salix with their password.

**PORTAL:** The tab is located at the top of the Greenhills website. Your username is your GRNH number, which can be found on your membership card. You require a password to access the Portal, which you can set up. Here you will find the current calendar and a photo section.

**PROGRAMS:** There are many pickleball program options available for social and skill level play. The current program listing can be found on the Greenhills website. Click the pickleball tab, scroll to the bottom, and click the “**VIEW OUR PROGRAMS**” tab. Sign-up opens 7 days in advance at 7 am.

**CLUB RATINGS:** For a description of club levels, please visit the portal. Contact the pickleball coordinator below for a club rating.

**CLINICS:** There are numerous clinic options available to help improve and advance your pickleball skills. The current clinic listing is on the Greenhills website. Click the pickleball tab, scroll to the bottom, and click the “**VIEW OUR PROGRAMS**” tab. Sign-up opens 7 days in advance at 7 am.

**PRIVATE COACHING:** A list of our current coaches can be found on the members' Portal located at the top of the website. Please contact coaches directly for private rates.

**PERSONAL BOOKINGS:** All bookings are for two hours at \$9.00 plus tax per player, based on a minimum of four players per court. Courts can only be booked on the even hour starting at 8 am. Please note that one-hour bookings are available only on Court 5. Please do not book other courts for one hour as they will be canceled. Off-hour bookings will be automatically adjusted. Different rates apply for one hour based on the number of players booked.

**PERSONAL COURT BOOKINGS (PCT):** PCT bookings guarantee a weekly time at \$11.00 per player plus tax per week. The fall season is from September 17th to December 31st. Request forms are sent out in August and January. PCT bookings are limited.

**EVENTS:** If scheduled, events are sent out to all members and will also be listed on the calendar in the Portal and Salix.

**TOURNAMENTS:** If scheduled, tournaments are sent out to all members and will also be listed on the calendar in the Portal and Salix.

**WALL:** The wall in Salix can be used for players seeking partners to play with, lost and found items, and positive comments. The Wall is also used to promote events. Make sure your profile is set to receive these notifications.

**GUESTS:** Guests can be booked in with a member for personal bookings. However, guests are not permitted to participate in programs, clinics, or leagues.

**STATEMENTS:** You can review your charges and statements on Tee-On. All members have a password to access the site. Any questions about your statement should be directed to [Izanini@greenhillslondon.com](mailto:Izanini@greenhillslondon.com).

**LOST AND FOUND:** Items are placed in the bin upstairs in the changing area. Items are donated on the 1st day of every month.

**PICKLEBALL COORDINATOR:** For any pickleball-related questions, please contact Sharon Scarfone at [sscarfone@greenhillslondon.com](mailto:sscarfone@greenhillslondon.com).